





The Proof Is in the Picture


Get total peace of mind with Purolator Photo Proof of Delivery.



Purolator now provides Photo Proof of Delivery at no additional cost for all packages that don't require a signature. You can see both when and exactly where your packages arrive – giving you total peace of mind.

Here's how Photo Proof of Delivery helps businesses:

-  **More customer trust and confidence**
Photo proof of exact location of delivery improves customer confidence
-  **Fewer customer service inquiries**
Photo Proof of Delivery helps minimize disputes and can reduce the volume of calls to your team

-  **Reduced claims**
Photo Proof of Delivery helps reduce the number of claims with unsuccessful deliveries – which can save you money






Access delivery photos on [purolator.com](https://www.purolator.com) tracking, **Purolator Your Way**, **Purolator Vision**, **Purolator E-Ship® Web Services***, and our **mobile app**.

* Note - To access delivery photos via Purolator E-Ship® Web Services, please reach out at webservices@purolator.com & our support team will assist you.



Photo Proof of Delivery helps recipients:

-  **Enhanced delivery experience**
Get photo proof of the exact location of delivered packages. With **Purolator Your Way**, receivers can also enable notifications throughout the package journey and customize delivery options.
-  **Convenience counts**
The days of waiting around for deliveries is over with the flexibility that comes with photo proof
-  **Peace of mind**
Photo Proof of Delivery helps put everyone at ease, especially for more valuable items delivered to shared spaces

Got Questions?

We've got answers. For more details on Photo Proof of Delivery, see our FAQ for **Shippers** and **Receivers**.

By using Purolator courier services, you are providing Purolator with consent to take a picture of your package once delivered to the address you have provided, as proof of delivery (otherwise known as Photo Proof of Delivery as noted above).